

Jack Bishop

EDUCATION

Michigan State University, Eli Broad College of Business, East Lansing, MI **05/2020**

Bachelor of Arts, Supply Chain Management

Minor in Spanish Language

EXPERIENCE

Independent Contractor, Chicago, IL **11/2025 - Present**

Salesforce Project Manager & Business Analyst

- Manage Salesforce implementations using Agile and Waterfall methodologies, leading cross-functional consultant teams to deliver scalable Salesforce solutions across multiple industries
- Support key accounts in a functional capacity to scale PIM and Salesforce solutions, including Commerce Cloud, Marketing Cloud, Service Cloud, and Loyalty Management

Aleysian LLC (Salesforce Implementation Partner), Chicago IL **03/2024 - 11/2025**

Senior Consultant, Project Manager

- Effectively managed teams of consultants delivering Salesforce solutions across multiple platforms—including Commerce Cloud, Revenue Cloud Advanced, Education Cloud, Marketing Cloud, Service Cloud, and PIM—resulting in the successful implementation of 12 major solutions for small, medium, and large organizations
- Executed enterprise-level engagements across Commerce Cloud and Education Cloud through strong leadership and effective stakeholder communication, enabling the successful go-live of two large-scale solutions for Higher Education and Consumer Retail clients
- Applied strong project governance through RAID logs, milestone tracking, structured status reporting, and change management, delivering the implementations on time and on budget
- Supported three projects as a Business Analyst, developing strong functional knowledge of the implemented technologies and systems

Walgreens Boots Alliance, Deerfield IL **05/2021 - 03/2024**

Sr. Analyst, Ecommerce Merchandising

- Grew digital sales through a dropship model by leading product trend analysis, improving supplier onboarding efficiency, and managing the day-to-day relationship with third-party platform Logicbroker, resulting in over \$8M in annual sales
- Investigated digital item setup roadblocks and partnered with cross-functional teams to implement solutions, delivering workstream enhancements that reduced supplier onboarding timelines by 12 weeks

Target Corporation, Minneapolis MN **07/2020 - 05/2021**

Inventory Analyst

- Managed forecasts during unprecedented pandemic sales spikes by applying item-level percentage lifts, keeping the division within 8% of the planned budget
- Oversaw day-to-day nationwide operations and supply planning for infant food and formula across all brands, maintaining effective supplier relationships

CERTIFICATIONS & QUALIFICATIONS

Salesforce Platform Administrator **08/2024**

Lean Six Sigma Green Belt **08/2023**

C1 Spanish Language Proficiency **07/2022**